

SMS Privacy Policy & Terms and Conditions

Effective Date: July 2, 2025

Applies to: 360 Transportation and 360 Valet

Contact for Immediate Assistance: 512.271.7567

1. SMS Privacy Commitment

At 360 Transportation and 360 Valet, we value your privacy and are committed to protecting your personal information. If you provide your phone number to receive text messages from us, rest assured:

- Your number will **not be shared** with third parties or affiliates for marketing purposes.
 - We use your number **only for relevant service-related communication** such as scheduling, job updates, confirmations, and important alerts.
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2. Consent to Receive Text Messages

We only send SMS messages to users who have **opted in** through one of the following methods:

- Checking an opt-in box on our website or form
- Giving verbal consent (e.g., during a phone call or in person)
- Signing a document or agreement that includes SMS terms

By opting in, you agree to receive text messages from 360 Transportation and 360 Valet. Message frequency may vary. **Message and data rates may apply.**

Sample Consent Language:

"By checking this box, I agree to receive Text messages about updates, scheduling, or job-related communications from 360 Transportation and 360 Valet at the phone number provided above. The SMS frequency may vary. Data rates may apply. Text HELP to 512.271.7567 for assistance. Reply STOP to opt out of receiving SMS messages from 360 Transportation and 360 Valet. You will receive no further SMS communication."

3. Types of SMS Communications

We may send the following types of messages:

- **Customers & Clients:** Service reminders, appointment confirmations, location updates, or event notices
- **Job Applicants:** Interview scheduling, onboarding instructions, or employment status updates

4. Opt-Out and Help Instructions

You can stop receiving SMS messages at any time:

- **Reply STOP** to any message to unsubscribe.
 - *Example Response:* "Thank you for opting out of SMS messages from 360 Transportation and 360 Valet. You will receive no further SMS communication. To opt back in, reply START."
- **Reply HELP** for customer support.
 - *Example Response:* "Thank you for contacting 360 Transportation and 360 Valet. We will be in touch soon to assist you. For immediate help, please call 512.271.7567."
- **Reply START** to resume messages if you've previously opted out.
 - *Example Response:* "Thank you for opting into SMS messages from 360 Transportation and 360 Valet. To opt out at any time, reply STOP. Need assistance? Reply HELP. Message and data rates may apply. Messaging frequency may vary."

5. Message Frequency & Charges

Message frequency may vary depending on your interaction with us. **Standard messaging and data rates may apply** based on your mobile carrier. 360 Transportation and 360 Valet are not responsible for these charges.

6. Data Protection & Retention

Your SMS data is securely stored and accessible only to authorized personnel. We retain this data only as long as needed to provide you with services or meet legal obligations.

7. Contact Us

If you have questions about this policy or need assistance with your SMS preferences:

- **Phone:** 512.271.7567
 - **Email:** info@360transportation.com
 - **Website:** www.360transportation.com
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